

**A Guide to Employment, Training
and Personal Support Services:**

Haldimand/Norfolk/Brantford

May 2009

Table of Contents

INFORMATION SERVICES	4
Employment Ontario	4
Second Career Strategy	5
EMPLOYMENT SERVICES	6
Mohawk College Employment Assessment Centre	6
Brant Training Services-Planning for Training	6
Enterprise Brant – Self Employment Benefit Program	6
LJS & Associates – Employment Services.....	7
Rosewood House – EAS	7
The Canadian Hearing Society – EAS	7
Training Visions Inc. - EAS	7
Canadian Mental Health Association – Sustainable Employment Initiative.....	8
Grand Erie District School Board – Career Link.....	8
Grand Erie District School Board – Job Search Resource Centre.....	8
Colleen Miller Enterprises – Career Planning	8
St. Leonard’s Society of Brant – Youth Action Centre	9
St. Leonard’s Society of Brant – Community Career Resource Centres	9
Fanshawe College – Return to Work Action Centre	9
The Employment Centre – Resource Centre	9
Norfolk District Business Development Corporation - Self Employment Benefit Program.....	10
Grand Erie Business Centre – Haldimand – Self Employment Benefit Program	10
ABEL Enterprises – Abel Competitive Employment.....	10
Fanshawe College – Community Career Resource Centres.....	10
Fanshawe College - Employment Services.....	11
Casey & Associates Employment & Counseling Services – Getting Ready for Employment.....	11
Ontario March of Dimes – Employment Services.....	11
The Colleges of Ontario Network for Education & Training (OMAFRA)	11
Community Resource & Employment Service (Brantford) - Job Connect	12
Community Resource & Employment Service (North End Location) – Job Connect.....	12

St. Leonard’s-Brantford Youth Employment Centre - Job Connect	12
Fanshawe College of Applied Arts and Technology - Job Connect	12
Grand River Employment and Training - Job Connect	13
Grand River Employment and Training – Job Connect - Ohsweken	13
PEER SUPPORT AND OUTREACH.....	13
Steelworkers Action Centre	13
Voith Action Centre	14
LEARNING AND LITERACY	14
Literacy Link South Central	14
Literacy Council of Brantford and District - LBS.....	14
Six Nations Achievement Centre - LBS.....	14
Grand Erie District School Board/Grand Erie Learning Alternatives - LBS	15
Fanshawe College - LBS.....	15
Haldimand-Norfolk Literacy Council - LBS	15
Mohawk College – College and Career Preparation	15
Dunnville Employment Centre - LBS	15
ESL AND LINC	16
Grand Erie Learning Alternatives - English as a Second Language (ESL).....	16
Grand Erie District School Board – Language Instruction for Newcomers to Canada (LINC) Assessment	16
SKILLS AND DEVELOPMENT	16
Apprenticeship Branch/Employment Ontario	16
Mohawk College - Pre-Apprenticeship Training Programs.....	17
INCOME SUPPORT	17
Service Canada - Employment Insurance (EI)	17
Service Canada - Canada Pension Plan	17
Ontario Works.....	18
Ontario Disability Support Program.....	18
ODSP – Employment and Training Start Up Benefit	18
ODSP - Up Front Child Care Benefit	18
ODSP – Transition Benefit.....	18
STARTING A SMALL BUSINESS	19

Brantford-Brant Business Resource Enterprise Centre	19
MSBCS/Business Advisory Services.....	19
PERSONAL SUPPORT	19
Emergency Food/Food Banks	19
Housing Supports.....	20
Emergency Shelters	21
Legal Services.....	21
Crisis Intervention.....	22
Health Services.....	23
Family Counseling.....	24
Credit/Budget Counseling.....	24
Stress/Anger Management.....	24
Culture and Recreation.....	25

Thanks to Cyndi Ingle and Rachelle Moore of HTAB for compiling the information and for their editing skills. Thanks to Charlotte Traplin of The Community Centre for Media Arts for laying out the document.

These documents were produced as part of the Service Action Plan in response to the lay-offs at United States Steel in Hamilton and Nanticoke. They were funded by the Ontario Government, Ministry of Training Colleges and Universities.

INFORMATION SERVICES

Employment Ontario

Ontario Employment Assistant Services

Hotline: 1-800-387-5656

W: www.ontario.ca/employmentontario

Unemployed people

- Helps people prepare for/obtain/keep a job/provides services such as: employment counseling/job search techniques/job placement/ labour market information
- **Services can include:**
 - Needs Assessment and Return to Work Plans/Job Finding Clubs
 - Career Decision Making/Targeted Services for specific groups of job seekers

Ontario Targeted Wage Subsidy

- Unemployed people who are/have recently been eligible to receive Employment Insurance (EI)
- Provides on-the-job work experience/enables employers to hire people who face barriers to employment (people they might not otherwise hire) by offering temporary wage subsidies

Ontario Skills Development

Unemployed people who are/have recently been eligible for EI/need marketable skills in order to re-enter the labour market

- Provides financial assistance to help people with some of the costs associated with acquiring the training they need to re-enter the labour market, such as tuition/books

Ontario Self-Employment Benefit

Unemployed people who are/have recently become eligible for EI

- Provides people with income/entrepreneurial support while they develop/start their business

Ontario Job Bank

W: www.jobbank.gc.ca

Available to Canadian job seekers

- Web-based network of job postings from across Canada
- Job Search – browse website for recent or all job listings locally/regionally/nationally
- Job Match allows job seekers to create their own job profile/advertise it to potential employers/receive a list of job opportunities that match their skill set
- Job Alert allows job seekers to receive by e-mail list of job openings that match their individual search criteria
- Career Navigation - a tool that helps individuals with career decisions
- Résumé Builder helps create résumés for personal use or for applying online

Ontario Labour Market Partnership

T: 1-800-387-5656

W: www.ontario.ca/employmentontario.ca

Supports partnerships among employers, employer/employee associations/community organizations intended to help partners:

- Address identified labour market issues
- Develop/implement strategies to improve their ability to plan for their human resource needs
- Implement labour force adjustment measures to deal with changes in the labour market that are driven by technological/economic/demographic and/or structural influences including expansion, workplace problems, implications of changing technology for changing educational requirements/equity/youth issues

Ontario Job Creation Partnerships

T: 1-800-387-5656

Unemployed job seekers

- Provides work experience to people within projects that benefit the community/local economy
- At end of their participation, participants in the program have recent work experience/additional skills to add to their résumés/increasing their chances of successfully obtaining long-term employment

Second Career Strategy

T: 1-800-387-5656

Supports laid-off workers including:

- EI claimants/EI Reachback/Non-EI eligible that require long-term skills training for employment in high-skill, high-demand occupations in the local labour market.
- Individuals laid-off on or after January 1, 2005. Laid-off workers who have taken an interim job to make ends meet while seeking better employment.
- Helps unemployed workers retrain in order to make the transition to a new career in a high-skill occupation that is in demand in their area.
- Provides financial help up to \$28,000 to pay for tuition, etc.

EMPLOYMENT SERVICES

Mohawk College Employment Assessment Centre

*First Point of Contact for EAS

Brantford

38 Darling Street, Suite 110

T: 519-770-4765

W: www.mohawkcollege.ca

Unemployed/not in school full time serving Brantford/Brant County

- Assist unemployed clients in entering or re-entering the workforce
- Provides clients with a service needs determination interview session to assist them in identifying realistic/achievable employment goals
- Starting point for inquiries about Skills Development and Second Career Training
- A personalized return to work action plan
- Referrals to appropriate community resources for career decision making/job search strategies/skills development/self employment
- On-going support/coaching
- Refers suitable clients to Brant Training

Brant Training Services-Planning for Training

Brantford

143-225 Colborne St.

T: 519-757-1986

Unemployed/Canadian citizen or permanent resident. Ontario Skills Development – EI eligible/Reach back eligible (for funding of training) /Second Career - Laid-off (due to closure, downsizing or shortage of work)

- Assists participants in: review of/assistance with the application process for funding of training through Ontario Skills Development/Second Career Program
- Review of labour market information/meeting criteria required by Employment Ontario
- Referral to/become familiar with community resources/services
- When necessary assisting in the completion of a return to work/career action plan leading to training

Enterprise Brant – Self Employment Benefit Program

Brantford

330 West Street

T: 519-752-4636

W: www.enterprisebrant.com

Unemployed individuals

- Assist individuals to develop/implement business plans /one-to-one mentoring/coaching; elective/mandatory workshops/networking events

- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information

LJS & Associates – Employment Services

Brantford
136 Dalhousie Street
T: 519-759-2424
W: www.ljs.ca

- Resume development/interview techniques
- Workshops/one-one-one assistance/resume/interview skills/self marketing/job search
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

Rosewood House – EAS

Brantford
1 Wellington Street
T: 519-756-2283
W: www.rosewoodhouse.on.ca

Skills and counseling access program

- Older workers
- One-on-one employment counseling/job development/group employment counseling sessions
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

The Canadian Hearing Society – EAS

Brantford
225 Colborne Street
T: 519-753-3162
W: www.chs.ca

Adults/unemployed deaf/Deafened/hard of hearing

- Intake/eligibility/assessment for return to work action plan/case management/one-to-one support counseling/job search/job development
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information

Training Visions Inc. - EAS

Brantford
225 Colborne St. Suite 151
T: 519-756-5577
W: www.training-visions.com
Job search techniques for professionals (4 weeks)

- One-on-one/job search strategies/assessment/ job coaching/Job search for internationally trained (8 weeks)/coaching/interview skills/job shadow experience/Biz Fit/two day workshop to provide information/self assessment tools to individuals considering self employment
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information

Canadian Mental Health Association – Sustainable Employment Initiative

Brantford
44 King Street
T: 519-752-2998

Unemployed individuals who have mental health issues

- Employment assistance/counseling/vocational assessment services to goal setting-obtaining/retaining employment/career exploration/job search/job development/case management

Grand Erie District School Board – Career Link

Brantford
1 Market Street Lower Level
T: 519-759-1412

W: www.careerlink.ca

Unemployed individuals

- Career assessment/research/employment/personal development assessments
- Access to computers/Internet/resource room with information in careers/employers
- Training; workshops for career exploration
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

Grand Erie District School Board – Job Search Resource Centre

Brantford
1 Market St. Lower Level
T: 519-759-1412

Unemployed individuals in Brantford/Brant County

- Resource Centre provides computers/fax/phones
- Information on community resources

Colleen Miller Enterprises – Career Planning

Brantford
38 Darling Street
T: 519-756-2443
Unemployed individuals

- Identify skills/research labour market/career planning
- In-class/job shadowing/group intervention for career investigation
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information

St. Leonard's Society of Brant – Youth Action Centre

Brantford

466 Colborne Street

T: 519-756-7665

W: www.st-leonards.com

Provides employment assistance to unemployed high risk youth in Brantford/ages of 15 – 30

- Needs assessment/case management/employment counseling/preparation for employment group interventions/transitional employment support through work placement

St. Leonard's Society of Brant – Community Career Resource Centres

Locations:

- Burford: 519-449-3850
- Caledonia: 905-765-6745
- Cayuga: 905-772-2637
- Hagersville: 905-768-0111
- North Park Brantford 519-757-0023
- Pauline Johnson: 519-756-0048
- Paris District High: 519-442-6262

Residents seeking employment assistance

- Walk in community resource centre/provides employment related information/resources/job search assistance/support/one-on-one assistance/ resume writing/job search techniques/ interview skills

Fanshawe College – Return to Work Action Centre

Simcoe

Simcoe Town Centre

150 West St.

T: 519-426-1777

W: www.fanshawec.ca

Laid-off workers living in Haldimand/Norfolk Counties

- Career/training exploration/self employment preparation/ employment consulting/resume/aptitude/interest assessment/job search workshops/interview skills/budget/credit counseling

The Employment Centre – Resource Centre

Simcoe

5 Queensway East

T: 519-428-1135 ext. 216

W: www.employment-centre.com

- Local labour market information/resource centre for job searching

Norfolk District Business Development Corporation - Self Employment Benefit Program

Simcoe

4077 Highway 3 E

T: 519-428-2323

W: www.mdbdc.com

- Assist the unemployed develop/implement business plans/one-to-one mentoring/coaching/elective/ workshops/networking events

Grand Erie Business Centre – Haldimand – Self Employment Benefit Program

Caledonia

11 Argyle St. N. Suite 207

T: 905-765-5005

W: www.granderie.com

- One-on-one assistance for the unemployed to develop/implement their business plans/coaching/training/counseling

ABEL Enterprises – Abel Competitive Employment

Simcoe

505 Queensway West

T: 519-426-4590

Assisting individuals who are living with mental illness

- Employment services
- Counseling
- Return to work planning
- Employment support
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

Fanshawe College – Community Career Resource Centres

Five Centres in Norfolk County

W: www.fanshawec.ca

Locations:

- Delhi District High: 519-582-8504
- Valley Heights High & Port Rowan Library: 519-586-2953
- Port Dover High: 519-583-0260 Ext 229
- Simcoe Composite High: 519-428-9248
- Waterford District High: 519-443-8947

Walk in community resource for anyone seeking employment and/or training/information workshops/information on careers/labour market/training/job search strategies, etc.

Fanshawe College - Employment Services

Simcoe

5 Queensway E

T: 519-428-1135

- Assist unemployed with job search/career exploration through workshops for including older workers/ job coaching/employment skills testing
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

Casey & Associates Employment & Counseling Services – Getting Ready for Employment

Simcoe

101-150 West Street

T: 519-428-2995

W: www.caseyassociates.com

- Counseling/career decision making/skills assessment/skills enhancement/job search assistance/referral to other programs
- EI clients must be referred by Mohawk Employment Assessment Centre. Others should call for more information.

Ontario March of Dimes – Employment Services

Brantford

204-1100 Clarence St.

T: 519-759-7852

18+/funding required

- Computer software/ employment training/vocational assessments/job site analysis

The Colleges of Ontario Network for Education & Training (OMAFRA)

W: www.omafra.gov.on.ca

Eligible farm producers/their spouses

- **Canadian Agricultural Skills Service:** assists people to increase their net family income by adding to their farming and/or other marketable skills
- **Farm Business Assessment:** producers can access business planning expertise from a qualified advisor for a nominal fee
- **Specialized Business Planning Services:** offers financial assistance up to 50% of cost of preparing business plans for activities: diversification, marketing, human resources, etc.
- **Planning/Assessment for Value-Added Enterprises:** Provides producers with financial support to establish/expand a value-added enterprise

Community Resource & Employment Service (Brantford) - Job Connect

Brantford

1100 Clarence St. S., Suite 103A

T: 519-751-4357

W: www.crs-help.ca

Employed/unemployed/ underemployed youth (age 16 – 25)/adults (25 years+)/students

- Information/Resource Services (IRS)/ is primarily a self-directed labour market resource

Community Resource & Employment Service (North End Location) – Job Connect

Brantford

Unit 7 – 170 Brantwood Park Road

T: 519-759-4775

W: www.crs-help.ca

Workshops for Older Workers/resume development/Hidden job market/networking/interview prep/individual Action Plans

- Up to 50 participants can access individual workshops/series available at Clarence Street

Job Connect/Employment Planning and Preparation (EPP)

At least 25/out of school/training/work/NOT receiving EI

- Services to adults in planning/conducting job searches/instruction in resume preparation/effective interview skills/adults conduct their own job search

Job Connect/Job Development and Placement Support (JDSP)

At least 25/out of school/training/work/not receiving EI

- Range of intensive placement services leading to employment/placements uncovered by JC staff for participants.

St. Leonard's-Brantford Youth Employment Centre - Job Connect

Brantford

466 Colborne Street, E.

T: 519-756-7665

W: www.st-leonards.com

Resource centre for everyone/other programs for those at least 16 years of age/out of work/out of school/NOT in receipt of EI

- Workshops can be provided on-site/at the Action Centre re: job search/resume prep/interview skills/job search strategies
- Basic computer skills: One-on-one/group Action Plans can be provided
- Employment Planning/Prep: individual job search coaching/training counseling
- Job development and placement support: leading to employment/on-the-job training

Fanshawe College of Applied Arts and Technology - Job Connect

Simcoe

The Employment Centre

5 Queensway Dr. E.

T: 519-428-1135

Centre open to anyone seeking employment and/or training

Programs for those at least 16 years of age/out of work/out of school/NOT in receipt of E.I

- Information/Resource Service: walk in resource for anyone seeking employment and/or training
- Workshops/information on careers/occupations/labour market/training/ job search strategies
- Info on apprenticeship/foreign trained professional employment supports
- Employment planning/prep: individual employment support/action plans/goal setting/job search
- Job development placement support

Grand River Employment and Training - Job Connect

38 Darling Street, Suite 105A

T: 519-758-9210

W: www.greatsn.com

16+ /out of work/NOT EI eligible

Information/resource Service

- Walk in community resource for Aboriginals seeking employment and/or training
- Workshops information and resources on careers/ occupations/ local labour market/training/job search techniques information on apprenticeship training

Grand River Employment and Training – Job Connect - Ohsweken

6 Sunrise Court

T: 519-445-2222

W: www.greatsn.com

Six Nations residents

- 16+/ out of school/out of work/NOT EI eligible
- Employment planning /preparation
- Individual support to clarify employment needs action plans/job search
- Job development
- Placement support/work experience and/or on the job training

PEER SUPPORT AND OUTREACH

Steelworkers Action Centre

249 Murray St.

T: 519-752-3333

Laid off steelworkers from Brantford area

- Resource centre offering information for people seeking new jobs/training/needing to connect with other government or community services/agencies

Voith Action Centre

Hamilton

1031 Barton Street East

T: 905-543-1121

For laid-off workers of Voith Fabrics

- Provides information for laid-off Voith Fabrics employees

LEARNING AND LITERACY

Literacy Link South Central

Literacy and Basic Skills (LBS)

* First Point of Contact for Literacy and Basic Skills (LBS) in this region

London

T: 519-681-7307 or 1-800-561-6896

W: www.llsc.on.ca

No restrictions

Regional network represents agencies in Oxford/Elgin/Middlesex/Brant/Haldimand-Norfolk delivering LBS funded training services

- First point of contact for client referral to LBS programs serving lowest literacy levels to academic upgrading leading to apprenticeship/post-secondary studies/information on non-LBS funded programs/ESL services.

Literacy Council of Brantford and District - LBS

Brantford Public Library

T: 519-758-1664

W: www.brantliteracycouncil.com

Adults

No eligibility restrictions

- Flexible scheduling/settings provide upgrading for employment readiness/further education/training/one-to-one tutoring /small group instruction

Six Nations Achievement Centre - LBS

Ohswéken

2160 Fourth Line

T: 519-445-2512

W: www.snpolytechnic.com

Adults

- Upgrading: flexible scheduling/ settings provide upgrading for employment readiness/further education/training in an Aboriginal learning environment

Grand Erie District School Board/Grand Erie Learning Alternatives - LBS

Brantford/Simcoe/Dunnville

365 Rawdon Street

T: 519-753-6079

W: www.gedsb.net/gela

Adults

- Upgrading: focus on job preparation/pre-credit preparation/available in Brantford/Simcoe/Dunnville

Fanshawe College - LBS

London

T: 519-681-7307 or 1-800-561-6896

W: www.llsc.on.ca

Adults

- Contact Literacy Link South Central for information

Haldimand-Norfolk Literacy Council - LBS

Simcoe

39 Kent Street N. Unit 6

T: 519-428-0064

W: www.hnliteracy.com

Adults

- Flexible scheduling/settings provide upgrading for employment readiness
- further education /training in an Aboriginal learning environment
- Tutoring/small group

Mohawk College – College and Career Preparation

Brantford Campus

T: 519-758-6083

W: www.mohawkcollege.ca

Mature student status/ Canadian citizen /permanent resident

- Free program upgrades academic skills for college entrance/apprenticeship programs/using GED materials
- Grade 12 equivalency for employment

Dunnville Employment Centre - LBS

T: 905-575-1212 ext 6083

Must be Canadian Citizen/permanent resident of Canada

- Classroom based academic upgrading

ESL AND LINC

Grand Erie Learning Alternatives - English as a Second Language (ESL)

Brantford

365 Rawdon Street

T: 519-753-6079

- Non-English speaking adults (18+)/refugees refugee claimants/landed immigrants
- Day/evening classes/citizenship prep/language assessment/computer labs

Grand Erie District School Board – Language Instruction for Newcomers to Canada (LINC) Assessment

* **First Point of Contact for LINC**

Grand Erie District School Board

c/o Tollgate Technological Skills Centre

112 Tollgate Road

Brantford

T: 519-751-2059

W: www.gedsb.on.ca

Newcomers 18+/landed immigrants/convention refugee/anticipate permanent resident status

- Development of speaking/listening/reading/writing skills

SKILLS AND DEVELOPMENT

Apprenticeship Branch/Employment Ontario

Apprenticeship and Skilled Trades

Brantford

7-515 Park Rd. N.

T: 519-756-5197

Training Hotline: 1-888-562-4769

W: www.ontario.ca

Grade 12 for trades in the following sectors; Industrial, Service & Motive Power

Grade 10 for most trades in the Construction sector

Assessment will determine whether eligible for exam to obtain Certificate of Qualification

- Local apprenticeship offices manage the provincial apprenticeship & certification program
- Individuals/employers interested in training must contact their local office
- Offer: Apprenticeship Training/ registration/assessment/counseling/Examination/certification

- Journeyperson Certificate Renewals
- Coordinate apprenticeship in-school training
- Information/referral services

Mohawk College - Pre-Apprenticeship Training Programs

Stoney Creek/Brantford

T: 905-575-2024

T: 1-866-891-2011

W: www.mohawkcollege.ca

Qualifications vary depending on the apprenticeship

- Full time programs in designated skilled trades target clients interested in securing apprenticeships
- Basic level apprenticeship training Academic upgrading/trades-specific training/work experience

INCOME SUPPORT

Service Canada - Employment Insurance (EI)

Submit an application online: <http://www100.hrdc-drhc.gc.ca/ae-ei/dem-app/english/home2.html>

Or, in person at: Brantford Service Canada Centre

58 Dalhousie Street, Floor 2

Brantford

T: 1-800-206-7218

W: www.servicecanada.gc.ca

- Those who have paid into the EI account and are unemployed/have lost job due to shortage of work/seasonal /mass lay-off can receive maternity/parental and/or sickness benefits if pregnant/caring for a newborn or adopted child/sick.
- Serving Brant County/Brantford/Burford/ Glen Morris/Mount Pleasant/Oakland/Ohsweken/Paris/Scotland/St George resident
- Provides temporary financial assistance to unemployed Canadians who have lost their job while they look for work/upgrade their skills
- People should apply as soon as they stop working, even if they don't have a Record of Employment
- Delay in filing the claim beyond four weeks after last day of work may cause loss of benefits

Service Canada - Canada Pension Plan

T: 1-800-277-9914 (English)

T: 1-800-277-9915 (French)

W: www.servicecanada.gc.ca

65 years of age/between 60 and 64/meet the earning requirements set out in the legislation

- A monthly benefit paid to people who have contributed to the Canada Pension Plan
- Pension does not start automatically, people must apply

Ontario Works

Ontario Works Resource Centre

220 Colborne Street

Brantford

T: 519-759-3191

W: www.brantford.ca

Eligibility based on the income/assets of the family as well as other criteria such as citizenship or status in Canada/age. The amount of financial assistance is based on number of people in the family/ages of children/housing costs.

- Qualifying individuals will receive employment/financial assistance to cover costs of basic needs (e.g. food), housing/employment related expenses to help individuals prepare for/find a job

Ontario Disability Support Program

T: 1-800-387-5656

(Toll-free Employment Ontario hotline)

T: 416-326-5656

W: www.mcsc.gov.on.ca/mcsc/english/Pillars/social/contacts/odsp_income_contact.htm

People with disabilities who are in financial need or who want/are able to work/need support/ Ontarians 65 years or older who are not eligible for Old Age Security may also qualify if they are in financial need

- Provides income and employment supports

ODSP – Employment and Training Start Up Benefit

W: www.mcsc.gov.on.ca

ODSP recipient and eligible members of the benefit

- ESUB – Eligible for \$500 in any 12-month period to assist with start up costs related to employment/or an approved employment activity

ODSP - Up Front Child Care Benefit

W: www.mcsc.gov.on.ca

ODSP recipient and eligible members of the benefit

- Up Front Child Care Benefit – assistance to cover up front child care costs in order to allow client to participate in employment/or an approved employment activity

ODSP – Transition Benefit

W: www.mcsc.gov.on.ca

Recipients who are ineligible for income support due to income from employment/training/operation of a business

- Lump sum payment of \$500 available once in a 12-month period to assist with the transition from ODSP to employment

STARTING A SMALL BUSINESS

Brantford-Brant Business Resource Enterprise Centre

Starting a Business

Brantford

201-1 Market Square

T: 519-756-4269

W: www.brantford.ca/brc

W: www.sbe.gov.on.ca (follow links to Starting a Business)

- One-stop support for people starting a new business or for those considering business expansion/one-on-one counseling re: business plans/legal/ financial, etc./workshops/mentoring/networking opportunities are available

MSBCS/Business Advisory Services

Kitchener

906-30 Duke Street West

W: www.sbe.gov.on.ca

Service for employers/not a direct service for displaced workers

Business advisors help small/medium sized companies identify/access information/key resources

- Expert advice to overcome current constraints or pursue new growth opportunities
- Make businesses who are seeking skilled workers aware of the availability of displaced workers
- Provide knowledge of companies' manpower requirements

PERSONAL SUPPORT

Emergency Food/Food Banks

Brantford Food Bank

Brantford

102-110 Icomm Drive

T: 519-751-4357

Agape Food Bank

Ohsweken

T: 519-445-0442

W: www.agapecentre.ca

Community Resource Service

Brantford

Labour Centre Building

102-1100 Clarence St S,

T: 519-751-4357

W: www.crs-help.ca

- Economically stressed individuals
- Provides employment advocacy/referral service as well as a 2-3 day supply of food once a month/some personal care/cleaning products available/Christmas Basket program operates October to January

Salvation Army-Brantford Booth Centre

Brantford

187 Dalhousie St

T: 519-753-4193

W: www.salvationarmy.ca

Men/ages: 16+

- Provides meals/emergency accommodation/referral services on a short/long term basis until alternative arrangements can be made for housing/treatment needs

Salvation Army – Brantford Family and Community Services

Brantford

33 Diana Ave

T: 519-752-7814 (Brantford)

T: 519-442-3432 (Paris)

T: 519-752-7813 (Crisis #) Church Office

Low or no income

- Provision of emergency food/grocery assistance/vouchers for diapers/formula/milk in emergency/clothing vouchers may be issued in the event of a fire or with confirmation of a job interview
- Assistance can be provided once every three months

Housing Supports

Social Housing

Brantford Social Services, Housing Department

Brantford

220 Colborne St. E.

T: 519-759-3330

Ages: 16 and up/legally residing in Ontario

- Rent geared to income housing

Six Nations Housing

Six Nations

Ohswéken

67 Bicentennial Trail

T: 519-445-2235

Ages: 18 and up/Six Nations

Six Nations Council provides loans to band members to build/renovate housing on the reserve/rents homes/apartments on the reserve/provides house inspections to band members

Emergency Shelters

Nova Vita Domestic Violence Prevention Services

Brantford

59 North Park St

T: 519-752-1005

24-hr crisis line (519-752-4357 (HELP))

W: www.novavita.org

Homeless and/or abused women and their children

- Provides short term/safe shelter/community counseling (for women/children/men)/and transitional support services available to women/"Children Exposed to Domestic Violence" program for children/adolescents aged 14-16

Ganohkwasra Family Assault Support Services

Ohswéken

1781 Chiefswood Rd

T: 519-445-4324

T: 519-445-4324 (24-Hour Crisis #)

Abused men/women and their children/ individuals who are abusive

- **Women's** individual/or group counseling
- **Child & Youth Program:** Children's individual and/or group
- **Counseling/ Men's Program:** Support/counseling for men who have been abused/or are abusive
- **Emergency Shelter:** 24-hour safe shelter for abused adults and their children
- **Next Step Housing:** Individuals/and their children/who require housing on reserve may stay up to two years

Legal Services

Community Legal Clinic

Brantford

203-1100 Clarence St S.

T: 519-752-8669

T: 1-888-341-5021

Adults. Must qualify financially (low-income)

- Legal advice/representation is made available to clients who have legal problems with housing/social assistance/ government pensions/ workers' compensation/ employment insurance

Legal Aid Ontario

Brantford

18A Darling St

T: 519-759-4250

Persons with limited income

- Providing a legal service for persons with limited income

Family Law Information Centre

Brantford

44 Queen St

T: 519-758-3460

Family Law Clinic

- Financial means test required

Crisis Intervention

Assaulted Women's Helpline

T: 416-364-4144

1-866-863-0511 (24 Hour Crisis Line)

Interpretive Services/available in 154 languages

Sexual Assault Centre

Brantford

T: 519-751-1164

T: 519-751-3471 (24 Hour Crisis Line)

T: www.sacbrant.ca

On-site individual counseling available to females over 14/crisis/support line open to females and males over 14

- Provides 24 hour crisis line for survivors of sexual violence/individual counseling/will accompany survivors to hospital/police or court/advocates on their behalf

The Children's Aid Society of Brant

Brantford

70 Chatham St

T: 519-753-8681

W: www.casbrant.ca

Services include: adoption child abuse/child custody/child protection services/child welfare/crisis intervention/sexual assault

Health Services

Health Information Line Brant-County Health Unit

Brantford

194 Terrace Hill St

T: 519-753-4937 ext 259

W: www.bchu2.picassofish.com

- Information on health and health education

Canadian Mental Health Association

Haldimand/Norfolk

Brantford

203-44 King St

T: 519-752-2998

W: www.cmha-hn.ca

Ages: 16 and up

Adults/persons with a serious mental illness

Support services:

- **Family Matters:** helps people cope with mental illness in their family
- **Works For Me:** Assists employment for those who have a serious mental illness that is long term/or recurring/to obtain and maintain employment/education/volunteer opportunities
- **Sustainable Employment Initiative:** Assists persons to obtain/maintain employment/or pursue skills development/Vocational support workers available.

Telehealth Ontario

T: 1-866-797-0000

W: www.health.gov.on.ca

- A free/confidential telephone service to access health advice/general health information from a Registered Nurse

Trillium Drug Program

Province of Ontario

T: 1-800-575-5386

W: www.health.gov.on.ca

Ontario residents who have a valid Ontario Health Card/who have high prescription drug costs in relation to their net household income

Family Counseling

Family Counseling Centre of Brant

54 Brant Ave

T: 519-753-4173/519-753-4174

W: www.fccofb.com

Focus is on the family; Counselors provide support with parent-child conflict/separation divorce/single parenting

Best Start - Early Learning and Parenting Centres

Brantford

Echo Place School

723 Colborne St E

T: 519-758-5395

W: www.fccofb.com

Ages: 6 and under/infants/toddlers/children/adults

- Childcare/drop-in centre/parent and child programs/parenting support

Credit/Budget Counseling

Family Counseling Centre of Brant – Credit Counseling

Brantford

54 Brant Ave.

T: 519-753- 4173

T: 1-800-668-9920 (after hours/weekends)

Residents of Brantford/ Brant County/Six Nations/New Credit

- Free individual/couples/family and credit counseling services/debt management program/act as a liaison with government ministries/community agencies

Haldimand-Norfolk REACH

REACH

T: 519-587-2441

T: 800-265-8087

Credit counseling

- Provides confidential credit counseling services to help resolve debt problems/avoid bankruptcy/arrange a debt repayment plan.

Stress/Anger Management

Mike Fidler and Associates Inc. - Counseling

Caledonia

Argyle St Medical Clinic

3-245 Argyle St S.

T: 519-428-0776 (Simcoe)

T: 1-800-560-5577

W: www.fidlerassociates.com

- Adolescent/child behavior/drug and alcohol assessment & treatment/
individual/family/marriage counseling/financial assessment/planning workplace health

Family Counseling Centre of Brant

Brantford

54 Brant Ave

T: 519-753-4173

- Offers anger management/self-esteem /marital/couple conflict/depression/stress/
separation/divorce parent/child relations parenting/job related
issues/grief/anxiety/communication

Culture and Recreation

Parks & Recreation Department

City of Brantford

Brantford

City Hall

100 Wellington Square

T: 519-759-4150

W: www.brantford.ca

- Access to community centres/fitness programs/ice rinks/museums/parks/playgrounds/skating
and hockey rinks/sports facilities/Trans Canada Trail

Brantford Family YMCA

YMCA of Hamilton/Burlington/Brantford

143 Wellington Street

T: 519-752-6568

W: www.ymcahb.on.ca

- Financial assistance may be provided
- All inquiries will be held in strict confidence